

## Website Privacy Policy

Last modified: 03/08/2022

### **Introduction**

Welcome to the INSIGHTS POWERED BY RENOVIA site, operated by CPP ENTERPRISES, LLC d/b/a Renovia (“**Renovia**,” “**we**,” or “**us**”). At Renovia, we respect your privacy and are committed to protecting it through our compliance with this policy.

This policy describes the types of information we may collect from you or that you may provide, and our practices for collecting, using, maintaining, protecting, and disclosing that information, when you visit the website [renovia.force.com/s/](https://renovia.force.com/s/) or access or use any content, functionality, and services offered on or through the Website (collectively, the “Website”).

This policy applies to information we collect:

- On this Website.
- In email, text, and other electronic messages between you and this Website.
- Through mobile and desktop applications you download from this Website, which provide dedicated non-browser-based interaction between you and this Website.
- When you interact with our advertising and applications on third-party websites and services, if those applications or advertising include links to this policy.

It does not apply to information collected by:

- Us offline or through any other means, including on any other website operated by Company or any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from or on the Website

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this privacy policy. This policy may change from time to time (see Changes to Our Privacy Policy). Your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

### **Children Under the Age of 18**

Our Website is not intended for children under 18 years of age. No one under age 16 may provide any information to or on the Website. We do not knowingly collect personal information from children under 18. If you are under 18, do not use or provide any information on this Website. If we learn we have collected or received personal information from a child under 16 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at the information below.

## **Information We Collect About You and How We Collect It**

We collect several types of information from and about users of our Website, including information:

- By which you may be personally identified, such as name, postal address, e-mail address, telephone number, social security number, the IP address of your computer, or any other identifier by which you may be contacted online or offline (“**personal information**”);
- About your internet connection, the equipment you use to access our Website, and usage details.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the site. Information collected automatically may include usage details, IP addresses, and information collected through cookies, and other tracking technologies.
- From third parties, for example, our business partners.

### *Information You Provide to Us*

The information we collect on or through our Website may include:

- Information that you provide by filling in forms on our Website. This includes information provided at the time of registering to use our Website, subscribing to our service, posting or providing material, or requesting further services.
- Records and copies of your correspondence (including email addresses) if you contact us.
- Details of transactions you carry out through our Website and of the fulfillment of your requests.
- Your search queries and activities on the Website.

### ***Information We Collect Through Automatic Data Collection Technologies***

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Website, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Website.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically may include personal information, or we may maintain it or associate it with personal information we collect in other ways or receive from

third parties. It helps us to improve our Website and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Website according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.
- **Google Analytics.** Renovia also uses Google Analytics as a tool for tracking and analyzing its web traffic. Google Analytics runs on Renovia server and uses a combination of first-party cookies and Javascript code to compile information that is synthesized into reports about page visits, referring sites, user habits, and the like. Google is not provided access to any user information other than IP addresses.

Google has created an “Opt-out Browser Add-on” for users who wish to use websites while preventing their data from being accessed or used by Google Analytics. If you want to opt out of the features on Renovia.com that rely on Google Analytics, please follow the directions provided by Google here:

<https://tools.google.com/dlpage/gaoptout/features>

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To provide you with notices about your account.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including processing your request or application.
- To notify you about changes to our Website or any products or services we offer or provide through it.
- To allow you to participate in interactive features on our Website.

- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

We may also use your information to contact you about our own and third-parties' services that may be of interest to you.

### **Disclosure of Your Information**

We may disclose aggregated information about our users without restriction.

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Renovia's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by Renovia about our Website users is among the assets transferred.
- To third parties to market their products or services to you if you have not opted out of these disclosures. We contractually require these third parties to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- To fulfill the purpose for which you provide it. For example, when using our Website, you may contact us to request information about Renovia or our products and services. Members or other users of our Website may also be able to sign up for seminars, request specific information about programs or register or apply for various programs or services. In choosing these options, you may provide us with information that we use to send you the information, evaluate and process your request or application or provide you with the services you request.
- For any other purpose disclosed by us when you provide the information.
- With your consent.
- We may also use for other purposes and disclose to third parties information that does not constitute personally identifiable information.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- To enforce or apply our terms of use and other agreements.

- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Renovia, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

### **Choices About How We Use and Disclose Your Information**

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. Please consult your browser's documentation to learn how. Note that certain portions of the Website may not operate as intended if you refuse certain cookies..
- **Promotional Offers from Renovia.** If you do not wish to have your email address/contact information used by Renovia to promote our own products or services, you can opt-out by using the UNSUBSCRIBE feature in the email you receive from Renovia, which will remove you from future email distributions. This opt out does not apply to information provided to Renovia as a result of a transaction, or activity on the Website.

We do not control third parties' collection or use of your information to serve interest-based advertising. However these third parties may provide you with ways to choose not to have your information collected or used in this way.

### **Updating Your Information**

If you are a user who has a registered account on the Website, you can review and change some of your Personal Information by logging into the Website and visiting your account details page, or contacting us at the information below.

### **Changes to Our Privacy Policy**

It is our policy to post any changes we make to our privacy policy on this page or with a notice that the privacy policy has been updated on the Website home page. If we make material changes to how we treat our users' personal information, we will notify you by email to the email address specified in your account or through a notice on the Website home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Website and this privacy policy to check for any changes.

### **Contact Information**

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

INSIGHTS@RENOVIA.COM

**Threefolds, Inc. d/b/a Renovia**

**Move It Storage**

Signature:  
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Name:  
Title:  
Date:

Address:

Signature: \_\_\_\_\_

Name:  
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Date: